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PATENT

**IN THE UNITED STATES**  
**PATENT AND TRADEMARK OFFICE**

**Title:** "System and Method for Integrating Off-Line User Ratings of  
Businesses with Search Engines"

**Applicant(s):** SUNDARESAN, Neelakantan

**Attorney Docket No.:** AM9-99-0201

**Serial No.:** 09/488,471

**Examiner:** Tam V. Nguyen

**Filed:** 01/20/2000

**Art Unit:** 2172

Box: CPA  
Assistant Commissioner  
for Patents  
Washington, D.C. 20231

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**PRELIMINARY AMENDMENT ACCOMPANYING CPA**

Sir:

Applicant submits this Amendment in response to the Office Action of August 15, 2002, and respectfully requests that it be entered.

**IN THE CLAIMS**

All the claims on file are reproduced below and indicated to be either amended or unchanged:

Please amend claims 1, 9, and 17, as follows:

1. (Replacement) A system for use with a search engine to rank search results, comprising:  
an off-line ranking system for receiving any of users' off-line surveys or feedback about businesses;